

AUTOMATIC DELIVERY AGREEMENT

Advanced Heating Oil (HOD# 802) agrees to deliver heating oil to your home automatically, using our computer degree day system. Our delivery calculations are initially based on the information you provide, and then on your usage history with us.

The price per gallon for auto-delivery will be our daily market price for 125 gallons or greater published on our website. The posted price on our website: advancedheatingoil.com can change daily and reflects heating oil market movement. Automatic delivery customers who use over 600 gallons per year will always receive the 5 cent volume discount.

Please call our office to schedule your first automatic delivery when your tank is approximately ¼ full. Our target delivery is 180 gallons. During the first year please be aware of how much oil is in your tank. If you notice that your tank is below ¼ simply call and we will schedule a delivery for the next day. Our system becomes more accurate with each delivery and will adjust accordingly.

This automatic delivery agreement and our liability are conditioned upon the customer purchasing all gallons from Advanced Heating Oil. The customer agrees to accept and pay for the heating oil delivered to your home in accordance with the terms and conditions set forth in this agreement.

To calculate your consumption accurately automatic deliveries require tanks to be filled. It is also very important that you let us know of any changes that may affect your consumption either up or down. We will not be responsible for any problems resulting from the customer changing their usage of fuel without notice being sent to us, or if the house is left vacant for extended periods of time, or due to any malfunction of the heating system.

All automatic deliveries will be paid by one of the following methods:

- 1) A valid credit card pre-authorization. We accept MasterCard and Discover Card at the same price as cash; Visa requires a 5 cent per gallon surcharge.
- 2) The customer can authorize Advanced Heating Oil to debit their checking or savings account.
- 3) Payment of sufficient funds into our segregated escrow account.

We reserve the right to cancel this agreement upon an event of invalid credit or lack of sufficient funds in your account. The customer has the right to cancel this agreement by written notification seven days in advance.

To ensure prompt and uninterrupted deliveries, please be sure your driveway is plowed and sanded to allow for "truck" access, and that the driver has access to the fill pipe. Safe delivery is at the discretion of the driver. Advanced Heating Oil cannot be held liable for run outs due to inaccessible locations.

Advanced Heating Oil will not be responsible for Events such as: Acts of god, unusually severe weather, war, civil unrest, terrorism, failure of public utilities or common carriers to provide necessary product, supplies, or services. As well as for spills, or any other property damage due to any cause beyond our control.

Please call the office before you move. This contract is transferable as long as the new location is within our delivery area. You are responsible for deliveries made to your previous address until the contract is cancelled.

By signing below I understand and agree to the terms and conditions set forth in this agreement.

Customer Signature / Date

Advanced Heating Oil Signature/ Date

Advanced Heating Oil
36 Thames St.
Groton, CT, 06340
860-859-9080
advancedheatingoil.com
CT Heating Oil Dealer # 802

Account # _____
Name: _____
Del Address _____
City _____ Zip: _____
Best Phone # _____
Alternate # _____

AUTOMATIC DELIVERY QUESTIONNAIRE

1. How many gallons of heating oil did you use last year? _____
2. How much oil is in your tank now? Gauge reading _____
3. Is oil your primary source of heat? _____
4. Do you have an alternate source of heat? _____
5. Do you use heating oil for hot water? _____
6. How many people are using hot water? _____
7. What color is your house? _____
8. How many rooms are there in your house? _____
9. Do we have permission to use your driveway? _____
10. What size is your tank? _____
11. Is access to the fill pipe restricted in bad weather? (ice & snow) _____
12. Looking at your house from the street, where is the fill pipe located?
Front _____ Rear _____ Right _____ Left _____ Garage _____ Other _____
13. If you have 2 tanks are they connected _____ or do they have separate fill pipes? _____
14. If there is more than one tank at your house (duplex) are they clearly marked? _____
15. If you have an underground tank, how old is it? _____
16. Do we have permission to charge your credit card if there are insufficient funds in your account? _____
17. If we do not already have it on file please include your credit card # and expiration.
_____ EXP ____ / ____ SEC # _____
18. If you would like electronic transfer of funds from your checking account we need
Name of Bank _____ Routing # _____ Account # _____

Signature

Date

Anything else we should know?

